

VIEWPOINT NEWS

January 2010 Issue 5

Between 1 October and 31 December 2009, 31 (44 last quarter) young people gave feedback on YOT services through the on-line Viewpoint survey. Below is a summary of their comments. (Previous quarter figures in brackets)

YOT staff

YOT staff definitely interested in helping me 72% (72%)	YOT staff definitely treated me with respect 83% (93%)
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Supervision plans

Young person Influenced their supervision plan A lot/quite a bit 100% (67%)	Through their supervision plan made amends Definitely/mostly 100% (100%)
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Young person's view of likelihood of re-offending

More likely to offend 0%	Made no difference 0%	Less likely to offend 100%
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Special needs identified by young person

Physical Disability 3% (5%)	Statement Special Educational Needs 7% (11%)	Special learning needs 0% (18%)
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Sample characteristics

Living arrangements

Parents	99%
Carers	0%
Community home	0%
Other	1%

Ethnicity

- 68% White
- 32% Asian
- 0% Black
- 0% Mixed

Age

- 36% 10-15 years old
- 64% 16-18 years old

Young people received help with the following

School/Training Job 48%	Drugs 21%	Alcohol 28%	Things to do 31%
Making better decisions 52%	Understand victims 52%	Understand Offending 79%	Getting around 10%

Young people felt unsafe in the following areas

Home 6%	During lessons at school 10%	At school not in lessons 3%	Travelling to school 3%	City Centre 10%
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Comments about Referral Order Panels

Treated with respect Yes definitely 83% (60%)	Contract fair Very/quite fair 92% (98%)	Affect on victim A lot/quite a lot 83% (95%)
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Individual feedback

About the Referral Order Panel

- “I think they treated me with respect and helped me to think twice and not to re offend”.

Understanding victims

- “My YOT worker had worked on victim awareness which I had to draft a letter of explanation and passed onto the victim which is my mum. She had accepted it and also kept it just in case I started so I can read it and this has topped me from carrying on. Also my mum had a parent worker to support her which had helped my relationship improve as me and my mum are a lot better have no issues”.
- Yes as I drafted a letter of explanation so they also can understand why I acted the way I did and now I understand that the victim looks at people in such a way that its intimidating others, but now I know that he has an illness that he looks at everyone like this so I regret doing what I did”

What has got better

- “Attitude, behaviour and it makes me think about who I socialise with”
- “My judgment of the friends I have and to think before I act”

Making Amends

- “Done my community service at home for my mum and have gone to college now that I’ve left school, which I wasn’t going to do but have done to please my parent and am really enjoying it and doing really well”.
- I went to a meeting and faced the people that I committed the offence against. Also explaining my actions to them.

Appreciation

- “I received good support from YOT while I was in custody”.
- It’s been a pleasure and hope never to attend Bank House on any order”.