
BRADFORD & DISTRICT YOUTH OFFENDING TEAM

—Working in partnership to reduce youth crime—

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Bradford Metropolitan District Council ContactPoint Management Team and Bradford YOT has agreed to sponsor the CACI ContactPoint solution.

ContactPoint

ContactPoint provides a quick way for authorised practitioners in different services to find out who else is working with the same child or young person. This will make it easier for them to work as a team and deliver faster, more coordinated support.

ContactPoint is an online directory, available to authorised staff who need it to do their jobs. It is a tool to help improve the well-being of all children, keep them safe and ensure that no child slips through the net of support services. It is a key element of the Every Child Matters (ECM) outcome, to transform children's services by supporting effective prevention and early intervention.

Bradford Metropolitan District Council and Bradford YOT is leading on enablement of YOIS case management system with CACI. This is being done in partnership with the Wiring Up Youth Justice Team.

Business change requirements such as training of practitioners to use ContactPoint or the actual submission of data to ConatactPoint are under the direction of the DCSF and implemented by local authority ContactPoint Teams.

In order to be approved to supply and feed data to ContactPoint there are three steps for Organisations to achieve before connecting their data to ContactPoint.

Type Accreditation

Type Accreditation - ensuring that the Case Management System can handle all the technical aspects of connecting, sending and retrieving data - equivalent to factory testing of a product.

Type accreditation is the sign-off process which confirms the solution is fit for purpose for YOIS system to connect to ContactPoint.

Working with Bradford, CACI has achieved Type Accreditation for YOIS v8.0m on schedule in October 2009.

Type Accreditation does not have to be carried out by any other Local Authority/YOT Team.

Organisational Accreditation

Organisational Accreditation is ensuring that Bradord YOT has the correct Policies and Procedures in place for staff to use ContactPoint and for data to feed to ContactPoint in a safe and secure manner, and that we have evidenced we are applying those policies.

Every local authority whose YOT uses YOIS will need to carry out organisational accreditation.

Bradford YOT has achieved Organisational Accreditation on schedule at the beginning of November 2009.

Each Local Authority and YOT are required to submit information to achieve Organisational Accreditation online via LARA (the ContactPoint Local Authority Readiness Assessment web site). Once submitted, the information is reviewed and you will receive notification if your accreditation has been approved.

In order to assist YOTS in this process, copies of the documents the Bradford YOT has used for Organisational Accreditation will be made available on request via a secure section of the Bradford YOT website.

Instance accreditation

Instance Accreditation – ensures that the 'factory product' which has been Type Accredited works in the Bradford technical environment - equivalent to taking it out of the box and plugging it in at home - involves testing all aspects of the product before we are allowed to switch on and 'go live'. The testing process is expected to take up to six weeks involving YOT Team, ContactPoint Team and ICT support. Bradford expects to achieve Instance Accreditation by late December 2009.

Every local authority whose YOT uses YOIS will need to carry out instance accreditation before they can train their practitioners to use ContactPoint via YOIS.

Benefits

There are clear benefits to ContactPoint, and the benefits that we will get from linking to ContactPoint will not be fully appreciated until all organisations are linked to ContactPoint which will obviously take some time but ultimately the establishment of the ContactPoint system will make it easier for Practitioners to ensure that children do not suffer by 'falling through the net'.

Contacts

Bradford YOT website
www.bradford-yot.co.uk/contactpoint

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